

OFFICE OF THE TRANSPORT COMMISSIONER-CUM-CHAIRMAN,
STATE TRANSPORT AUTHORITY, ODISHA, CUTTACK.

No. 9656
LXVI-87/2014

ITC
ORDER

Date 9/9/21

Grant of certified copy of permit has been included in the list of public services delivered under the Odisha Right to Public Services Act by Commerce and Transport (Transport) Department.

Presently Certified Copy of permit issued in VAHAN is provided by RTOs in manual method which takes more time. In order to improve public delivery system, it has been decided to provide above citizen centric service online so that the citizen could be able to apply online for certified copy of permit issued in VAHAN.

Applicant can file application online to get certified copy of permit issued in VAHAN by visiting to the portal <http://parivahan.gov.in> from any place to their convenience by availing online facility. After making application and payment of fee online, the applicant will collect certified copy on next working day from the concerned RTO.

No application for issue of certified copy of permit will be received in RTO in manual mode.

Application and issue of certified copy of permit online issued in VAHAN has been introduced under the 5T policy of the Government of Odisha to improve the ease of getting the certified copy of permit under ORTPS Act to have better user experience.

Detailed flow chat is enclosed.


Transport Commissioner
Odisha.

Memo No. 9657 ITC dated 9/9/21
Copy to the Principal Secretary to Government, Commerce and Transport
Department for information.


Transport Commissioner -
Odisha.

Memo No. 9658 /TC

dated 9/9/21

Copy to the DDG, NIC, New Delhi / Technical Director, NIC, STA for information and necessary action.


Transport Commissioner
Odisha.

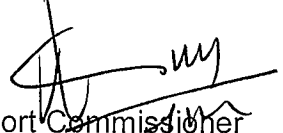
Memo No. 9659 /TC

dated 9/9/21

Copy to all Senior Officers of STA for information and necessary action.

Copy to all DCTs / all RTOs for information and necessary action.

Copy to Computer Cell to host in the website/ twitter/ face book.


Transport Commissioner
Odisha.

Memo No. 9660

dated 9/9/21

Copy to Standing Counsel (Transport)/ Addl. Standing Counsel (Transport) for information.


Transport Commissioner
Odisha.

Memo No. 9661 /TC

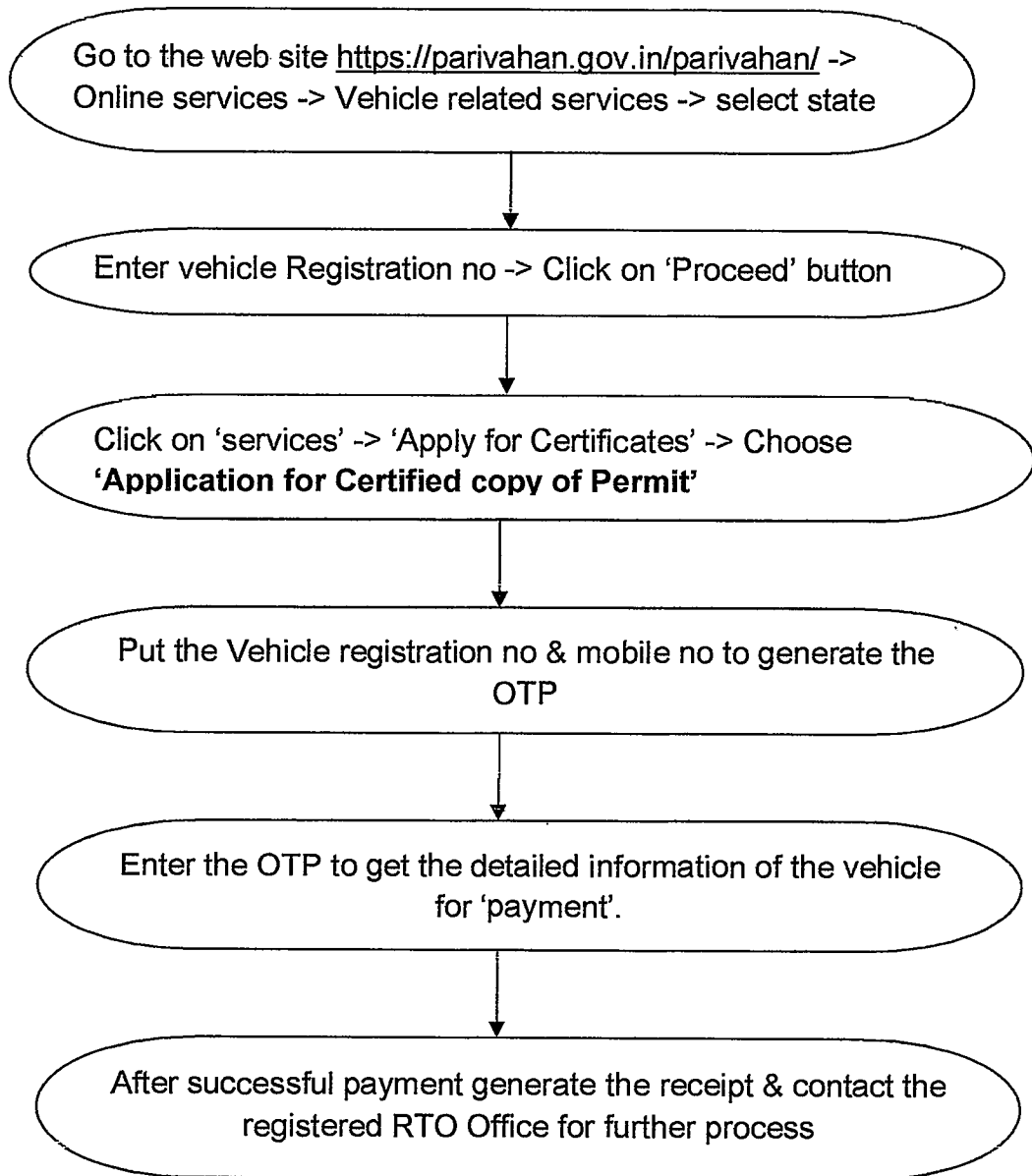
Dt. 9/9/21

Copy to the General Secretary, All Odisha Bus Owners Association, Bhubaneswar / General Secretary, All Odisha Truck Owners Federation, Cuttack for information.


Transport Commissioner
Odisha.

Flow Daigram (Certified Copy of Permit)

At Citizen portal :-



At RTO :-

