

OFFICE OF THE TRANSPORT COMMISSIONER-CUM- CHAIRMAN,
STATE TRANSPORT AUTHORITY, ODISHA, CUTTACK.

No. 7066/TC/TECH
LXVI-87/2014

Date 25/01/2021

ORDER

After introduction of e-governance in Regional Transport Offices in the year 2006, vehicle registration data entered in the register were entered in VAHAN portal with a view to provide Registration Certificate related service online to the public. While making backlog entry in VAHAN, there could be some error in some cases in registration related data. The registered owner of vehicle will have to update his mobile number in order to view the registration related data in online mode. The vehicle owners can avail most of the online services like re-registration, change of address, transfer of ownership etc. in any RTO of the State, only if the vehicle registration data is correctly available in our VAHAN portal.

1. Mobile Number Updation.

- Please visit the website <https://parivahan.gov.in>.
- If mobile number of the vehicle is not registered or incorrect in the VAHAN database, the vehicle owner has to update his mobile number online by following procedure as per enclosed flow chart as per **Annexure-A**.

2. Verification of Vehicle Data in Vahan portal.

- After updating the mobile number, the vehicle owner can verify the vehicle data by visiting website <https://parivahan.gov.in> and he will get **SMS** for various vehicle registration related services.
- The vehicle owner may view and verify registration data in respect of his own vehicle available in VAHAN by visiting <https://parivahan.gov.in> or in mParivahan mobile app following the process flow as per enclosed **Annexure- B & C**.
- If the registered owner finds that the data available in VAHAN to be incorrect, then the owner will have to file application by e-mail to original registering authority

as per the format enclosed in **Annexure-D** with self-attested copy of Aadhaar and mobile number for correction of registration particulars.

- The change of complete address cannot be treated as "incorrect" data and that cannot be rectified through the above process. Only, minor modification can be done. In case of change of address, the owner has to apply to any registering authority for change of address online separately with payment of prescribed fees for the purpose.
- On receipt of application in prescribed format and after verification of documents, the Original Registering Authority will make necessary correction in VAHAN database. After receipt of application for issue of duplicate registration certificate online and on payment of prescribed fee under rule 81 of C.M.V. Rules, 1989 by the registered owner, the RTO will issue corrected certificate of registration.

3. Correction of engine number and chassis number

- In case of correction in engine number and/or chassis number of a vehicle, the registered owner of the vehicle will have to file application by e-mail as per the format enclosed in **Annexure-D** with self-attested copy of Aadhaar and mobile number to any registering authority of Odisha before whom the owner of the vehicle intends to produce the vehicle for inspection.
- After inspection of the vehicle, the concerned RTO will inform to the Original Registering Authority through e-mail. On receipt of the report, the Original Registering Authority will do the modification in VAHAN Database.

Sd/-
25.1.24
Transport Commissioner
Odisha.

Memo No. 1067 /TC

dated 25-01-24

Copy to the Principal Secretary to Government, Commerce and Transport Department for information.

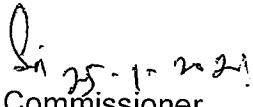
Sd/-
25.1.24
Transport Commissioner
Odisha.

Memo No. 1068 /TC dated 25-01-21

Copy forwarded to all Officers at Head Quarters / Sr. Technical Director, NIC, STA / All D.C.Ts. / All RTOs/ for information and necessary action.

Copy to Standing Counsel (Transport)/ Addl. Standing Counsel (Transport) for information.

Copy to Guard file.


Transport Commissioner
Odisha.

Memo No. 1069 /TC dated 25-01-21

Copy forwarded to President/Secretary, All Odisha Bus Owners Association/
President/Secretary Odisha State Truck Owners Federation.


Addl. Commissioner Transport (Tech.)
STA, Odisha, Cuttack.

How To Update Mobile Number Of RC in parivahan.gov.in

Go to www.parivahan.gov.in



Click on 'online service'



Click on 'vehicle related service'



Click on 'Other state'



Click on "Update Mobile Number"



Then a message box will be seen, read the message & click on 'YES'



Enter vehicle no, chassis number and engine number and Click on "show details"



Check registered mobile number

(If it is correct then no need to update the mobile number. In case you want to change your old mobile number do a fresh entry)



Enter the mobile number in the "Enter mobile number" tab and click on 'generate OTP'



Enter the OTP sent to the newly entered mobile number



Click on 'save details'



After save, "Mobile number has been updated successfully" message will be available

How to know your RC status in parivahan.gov.in

Go to www.parivahan.gov.in



Click on 'online service'.



Click on 'vehicle related service'.



Click on 'Other state'.



Go to "Status" tab and click on "My vehicle details"



Enter Registration Number, Chassis Number (in full) and Engine Number (in full) and click on "Validate Regn_no chassis_no"



If mobile number incorrect or not available, then first update your mobile number

If Mobile Number is correct, click on generate OTP



Enter OTP and click on submit.



Then the vehicle History report will be available.

ANNEXURE-C

How to know your RC status in mParivahan application

Go to the play store/App store and install 'mParivahan' App



Sign in with your mobile number



Enter vehicle no and click on 'search'



Click on "Add to dashboard for virtual RC"



Verify RC by entering last 4 digits of chassis number and engine number



Click on 'verify'



In the next screen verify RC address and RC validity



Click on vehicle no to get RC details

NOTE: In case any mismatch/Error in data of RC details, please contact to the Registering Authority for rectification.

Annexure-D

APPLICATION FOR CORRECTION OF VEHICLE DATA IN REGISTRATION CERTIFICATE

1	Registration number of motor vehicle- (type of vehicle i.e. motor cycle /car / stage carriage / contract carriage / goods carriage, etc.)	
2	Full Name of registered owner	
3	son /father /daughter /wife / husband's name	
4	Detailed Address with PIN code	
5	Mobile number	
6	E-mail Id, if any	
7	Aadhaar number of registered owner	
8	Whether the vehicle is in roadworthy condition	
9	Nature of correction required – (furnish details)	(Put tick mark in the field)
	Owner's name	
	son /father /daughter /wife / husband's name	
	Minor change in address	
	Class of vehicle	
	Chassis Number	
	Engine Number	
	Fuel Type	
	Norms	
	others	

DECLARATION

I do hereby apply for correction of vehicle data in the certificate of registration of my vehicle --
----- and enclose herewith copy of self-attested registration certificate along with self-attested aadhar card. Above information furnished by me are true, correct in all respect and I shall be held responsible for any incorrect information or misrepresentation. I shall be liable for offence committed under MV Act, 1988 and rules made thereunder against above vehicle.

Place-
Date-

Full signature of registered owner

E-Mail Id of All RTOs/ARTOs

Sl. No.	RTO Code	RTO Name	E-Mail Id
1	OD01	BALASORE	rto_balasore@yahoo.co.in
2	OD02	BHUBANESWAR-I	rto_bbsr@yahoo.co.in
3	OD02K	KHORDHA	arto_khurda@yahoo.co.in
4	OD03	BOLANGIR	rto_bolangir@yahoo.co.in
5	OD04	CHANDIKHOLE	rto_chandikhole@yahoo.co.in
6	OD05	CUTTACK	rto_cuttack@yahoo.co.in
7	OD06	DHENKANAL	rto_dhenkanal@yahoo.co.in
8	OD07	GANJAM	rto_ganjam@yahoo.co.in
9	OD08	KALAHANDI	rto_kalahandi@yahoo.co.in
10	OD09	KEONJHAR	rto_keonjhar@yahoo.co.in
11	OD09B	BARBIL	arto_barbil@yahoo.co.in
12	OD10	KORAPUT	rto_koraput@yahoo.co.in
13	OD11	MAYURBHANJ	rto_mayurbhanj@yahoo.co.in
14	OD11R	RAIRANGPUR	addlrto_rairangpur@yahoo.co.in
15	OD12	PHULBANI	rto_phulbani@yahoo.co.in
16	OD13	PURI	rto_puri@yahoo.co.in
17	OD14	ROURKELA	rto_rourkella@yahoo.co.in
18	OD15	SAMBALPUR	rto_sambalpur@yahoo.co.in
19	OD16	SUNDARGARH	rto_sundergarh@yahoo.co.in
20	OD17	BARAGARH	rto_bgh@yahoo.co.in
21	OD18	RAYGADA	rto_raygada@yahoo.co.in
22	OD19	ANGUL	rtoangul@gmail.com
23	OD20	GAJAPATI	rto_gajapati@yahoo.co.in
24	OD21	JAGATSINGHPUR	rto_jagatsinghpur@yahoo.co.in
25	OD22	BHADRAK	rto_bhadra@yahoo.co.in
26	OD23	JHARSUGUDA	rto_jharsuguda@yahoo.co.in
27	OD24	NABARANGPUR	rto_nawarangapur@yahoo.co.in
28	OD25	NAYAGARH	rto_nayagarah@yahoo.co.in
29	OD26	NUAPADA	rto_nuapada@yahoo.co.in
30	OD27	BOUDH	rto_boudh@yahoo.co.in
31	OD28	DEOGARH	rto_deogarh@yahoo.co.in
32	OD29	KENDRAPARA	rto_kendrapara@yahoo.co.in
33	OD30	MALKANAGIRI	rto_malkanagiri@yahoo.co.in
34	OD31	SONEPUR	rto_sonepur@yahoo.co.in
35	OD32	BHANJANAGAR	rto_bhanjanagar@yahoo.co.in
36	OD33	BHUBANESWAR-II	rto_bbsr2@yahoo.co.in
37	OD34	JAJPUR	rto_jajpur@yahoo.co.in
38	OD35	TALCHER	rto_talcher@yahoo.com