

OFFICE OF THE TRANSPORT COMMISSIONER-CUM-CHAIRMAN,  
STATE TRANSPORT AUTHORITY, ODISHA, CUTTACK.

No. 3754 /TC

dated 13-03-20

ORDER

As a part of 5T initiative of State Government to provide improved service to the public, single receipt system for both Govt. dues and charges of concessionaire for all kinds of Driving/Learner License related services under SARATHI portal was introduced through online mode w.e.f. 16.12.2019.

This has helped in reducing the long queue in RTO office counters for making payment and resulted in improved user satisfaction. The applicant can fill up the application form online, upload the documents online, pay the fee online and book the slot for the LL/DL test online. The stakeholder is not required to visit RTO Office to submit application for LL/DL and payment, by which his valuable time is saved.

Between 1<sup>st</sup> to 12<sup>th</sup> March, the online payment in Sarathi portal has reached 92 percent for the whole State from a meagre 7% in August, 2019. RTO Gajapati, Malkangiri, Nuapara, Nawarangpur, Deogarh, Bhanjanagar, Bhubaneswar-2, Rayagada, Bargarh, ARTO Rairangpur have achieved 100 percent online payment, whereas RTO Bhubaneswar-1, Bolangir, Dhenkanal, Koraput, Phulbani, Puri, Rourkela, Sambalpur, Angul, Bhadrak, Kendrapara, Talcher have achieved 99%.

As the online payment system has become popular among the applicants, it is decided that all transactions relating to Government revenue and service charges of concessionaire in SARATHI portal for LL/DL related services will be made in ONLINE mode only w.e.f. 16.03.2020 in the public interest.

  
13.3.20  
Transport Commissioner  
Odisha

Memo No. 3755

dated 13-03-20

Copy forwarded to the Agriculture Production Commissioner-cum-Addl. Chief Secretary to Government / Principal Secretary to Government, Commerce and Transport Department, Bhubaneswar for favour of information.

  
13.3.20  
Transport Commissioner  
Odisha.

Memo No. 3756

dated

13-03-20

Copy forwarded to All RTOs for information and necessary action. Wherever part payment regarding charges of concessionaire is due, same only may be collected in cash counter.

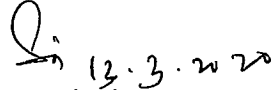
  
Transport Commissioner  
Odisha.

Memo No. 3757

dated

13-03-20

Copy forwarded to All D.C.Ts. for information and necessary action.  
Copy to Computer Cell to host in the website/ twitter/facebook.

  
Transport Commissioner  
Odisha.